



## WHAT DOES RETIREMENT CLEARINGHOUSE, LLC DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and retirement assets
- Account balances and account transactions
- Wire transfer instructions and employment information

When you are no longer our customer, we continue to share your information as described in this notice

### How?

All Financial companies need to share customers' personal information to run their everyday business. In the section below, **we list the reasons financial companies can share their customers' personal information; the reasons Retirement Clearinghouse, LLC chooses to share; and whether you can limit this sharing.**

Reasons we can share your personal information	Does RCH, LLC Share?	Can you limit sharing?
<b>For our everyday business purposes</b> – Such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes</b> – To offer your products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates' everyday business purposes</b> - Information about your transactions and experiences.	Yes	No
<b>For our affiliates' everyday business purposes</b> - Information about your creditworthiness	No	We don't share
<b>For nonaffiliates to market to you</b>	No	We don't share

### Questions?

Call (888) 600-7655 or go to [www.RCH1.com](http://www.RCH1.com)

## Who We Are

**Who is providing this notice?**

Retirement Clearinghouse, LLC

## What We Do

**How does RCH protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings

We utilize session ID cookies, internet security technology, encryption, third party security audits, a dedicated and secure network, secure firewall, and account holder usernames and passwords.

**How does RCH collect my personal information?**

We collect your personal information, for example, when you:

- Open an account or deposit money
- Make deposits or withdrawals from your account
- Tell us about your investment or retirement portfolio or give us your contact information

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

**Why can't I limit all sharing?**

Federal law gives you the right to limit only

- Sharing for affiliates' everyday business purposes - information about your creditworthiness
- Affiliates from using your information to market to you
- Sharing for nonaffiliates to market to you

State Laws and individual companies may give you additional rights to limit sharing

## Definitions

**Affiliates**

Companies related by common ownership or control. They can be financial or nonfinancial companies.

*Our affiliates include companies with a common corporate identity of Retirement Clearinghouse, LLC; financial companies such as RCH Securities, LLC, and non financial companies such as RCH Shareholder Services, LLC.*

**Nonaffiliates**

Companies related by common ownership or control. They can be financial or nonfinancial companies.

*Retirement Clearinghouse, LLC does not share with nonaffiliates so they can market to you.*

**Joint Marketing**

A formal agreement between two nonaffiliated financial companies that together market financial products or services to you.

*Our Joint Marketing partners include mutual fund companies and banks.*